

Event Rules

These Event Rules apply to your visit to the Event and the Event Location. If you visit the Event and enter the Event Location, you agree to these Event rules and their applicability.

Article 1 General Event Rules

General

- 1.1 You must act in accordance with the Event Rules and the rules that apply in society with respect to decency and good manners. If, in the opinion of an Employee (employee of the Organiser or a third party engaged by it, such as security personnel, emergency services, etc.), you do not do so, you must provide proof of your identity and provide a photocopy of your valid identification on demand. You may also be denied admittance to the Event, or be removed from the Event Location. You are obliged to cooperate. You may also be handed over to the police. You are not entitled to compensation of the admission fee and any service charges and/or administrative costs charged and/or costs that have otherwise arisen. The Organiser of the Event that you are visiting (Organiser) has the right to deny you admission to one or several future Events during and/or after the Event, whether or not in consultation with the relevant authorities.
- 1.2 You must immediately follow any directions and instructions given by an Employee.
- 1.3 We may set a time up to which you will be admitted to the Event Location. After this time, you will no longer be admitted to the Event Location.
- 1.4 The Organiser decides in cases in which the Event Rules do not provide. This decision is binding.

Event information

- 1.5 We recommend that you keep a close eye on the Event's and the Organiser's Website and Social Media. The most recent available information relating to the Event will be published there.
- 1.6 You need to check whether an Event is or has been cancelled or is or has been relocated, as well as the new time or new location of the Event, if applicable. In case of cancellation or relocation, the Organiser will post this on the Website as soon as possible and will communicate this via Social Media to inform you. Unfortunately, the Organiser cannot guarantee that you will receive this information before the start of the Event. The Organiser is not liable for any loss in that respect, and is not obliged to compensate or refund the Ticket Price and any service charges, payment costs and/or administrative costs charged and/or costs that have otherwise arisen.

Programme

- 1.7 The programme and the line-up are conditional. If one or several programme elements are cancelled, an attempt will be made to program an alternative programme element/artist at a similar level with a similar style of music and/or quality. Changes in the programme and/or line-up never result in a refund of the admission fee and/or other costs.

Age and identification

- 1.8 Unless stated otherwise, the minimum age is 18 years. You must show valid identification and have your identity verified if an Employee so requests. Valid identification is understood to include a passport, Dutch identity card or a Dutch driving licence. A photocopy is not accepted.

Admission Ticket

- 1.9 You must be in possession of a valid admission Ticket and must show this to an Employee on demand. If you have received a discount, the same applies to the document evidencing this discount.
- 1.10 Your admission Ticket must have been personalised. If you have not personalised your admission Ticket (using the correct data), the Organiser of the Event may refuse your admittance to the Event, and you are not entitled to any compensation.

Light and noise nuisance

- 1.11 Loud and/or amplified music may be played and strong light effects and laser effects may be used at the Event. We therefore recommend that you protect your hearing during the Event by using special ear plugs, and that you give your hearing a rest every now and then by going to a space or area where no music is played. Ear plugs are sold at various locations on the site.
- 1.12 The Organiser is not liable for any damage or injury as a result of your visit to the Event, including hearing impairment, sight injury, blindness and/or other physical injury caused by your visit to the Event.

Safety and conduct

- 1.13 In the context of safety at the Event Location, you are obliged on the demand of an Employee, the police or other competent authority:
 - a. to cooperate fully with the searching of clothing (security search) both at the entrance to the Event and the Event Location and during the stay at the Event and the Event Location; and/or
 - b. to allow bags such as handbags, rucksacks, carrier bags to be inspected, both at the entrance to the Event and the Event Location and during the stay at the Event and the Event Location; and/or
 - c. to pass through a security gate.If you so request, the search referred to under a. is carried out by an Employee of the same gender as you.
- 1.14 You must look well-groomed. Wearing a football shirt and/or discriminatory and/or otherwise provocative clothing and a balaclava, full-face helmet or a mask is prohibited.
- 1.15 Loitering near emergency exits or places at the Event Location where fire extinguishers are located or other fire-resistant measures and/or safety measures have been taken is prohibited.
- 1.16 Bringing professional photo equipment, film equipment, drone equipment and/or audio equipment and/or other recording equipment, disguised or hidden cameras, glassware, bottles, water bags, cans, fireworks, laughing gas canisters, spray cans, umbrellas, selfie sticks or other objects or substances that, in the Employees' opinion, are a hindrance or dangerous, as well as drugs, weapons, firearms, or food, drinks or alcoholic beverages and/or animals or pets to the location, at any rate having these in your possession at the Event Location, is not allowed. These items are destroyed or taken into custody or transferred to the police. Moreover, you may be denied admittance to the Event Location, or be removed from the Event Location.
- 1.17 Bringing sun cream is allowed, provided that it is spreadable, is in its original packaging, and that the packaging has a maximum volume of 100 ml. Any form of sun cream spray/canister is expressly not allowed.
- 1.18 If you want to bring along medication, food and/or fluids that are necessary in connection with an allergy or illness, please show a valid doctor's certificate to the Employee.
- 1.19 It is NOT possible to temporarily leave the Event Location during the Event. Once you have left the Event Location, you need a new Ticket to gain access to the Event again.
- 1.20 You are not allowed to damage the Event Location or its fixtures and fittings. You are also not allowed to endanger other Visitors or Employees, for example by climbing onto objects and/or being present in/on objects located at or around the location (such as stages, fences, containers, etc.). If you cause damage to the Event Location or its fixtures and fittings, you are obliged to compensate for this damage.
- 1.21 Threats, physical abuse, theft, discrimination, unwanted sexual advances and other objectionable and/or offensive or provocative behaviour and/or attempts in that respect are not allowed.
- 1.22 Entering one toilet cubicle with several Visitors at the same time is not allowed.
- 1.23 Urinating in public is prohibited.
- 1.24 Causing nuisance to people living in the neighbourhood and the immediate residential environment when entering and leaving the Event is prohibited.
- 1.25 Instructions, orders and/or directions given by the Employees must be followed on demand. These instructions may also pertain to the prevention of - undesired - gathering in groups,

aggressive behaviour, indecent or offensive behaviour, emergencies, endangerment, discrimination, insult, threat, wearing provocative clothing, insignia, badges, masks, headgear, flags, etc.

Drugs and smoking

- 1.26 The Organiser has a zero-tolerance policy when it comes to drugs. Being in possession of and/or using and/or dealing in drugs or laughing gas is therefore prohibited at or near the Event Location. If an Employee establishes that you are acting in violation of this prohibition, you are removed from the location and may be handed over to the police.
- 1.27 Smoking is not allowed, except in any designated outdoor area(s). Smoking is understood to include smoking conventional cigarettes, electronic cigarettes or any other artificial forms of smoking. You will be removed from the Event Location after discovery that this prohibition has been violated. The Organiser makes a reasonable effort to inform you of the smoke-free nature of the Event Location or parts thereof. The Organiser does not guarantee that the Event is completely smoke-free. You are, therefore, not entitled to reimbursement of the Ticket Price or part thereof and/or other costs if smoking does take place at the Event. If you are acting in violation of the smoking prohibition and the Organiser is imposed a fine, this fine is recovered from you.

Items, valuable items and lost property

- 1.28 You are responsible for your own items. The Organiser is not responsible for theft, destruction and/or loss of those items. The Organiser recommends that you do not bring valuable items to the Event.
- 1.29 Objects found can be handed over to an Employee behind the bar, or at the counter at the lockers or at the cashpoint of the location. The Organiser or the provider of the lockers will keep objects that are found for a maximum of 2 weeks. If you are the rightful owner of a found object, you may collect it from us or from the provider of the lockers during those 2 weeks.

Video or audio recordings

- 1.30 You may record your visit, but only in a non-professional manner. Professionally recording the Event, in any form whatsoever, on any digital or analogous carrier whatsoever, including photographing, filming, or otherwise making audio and/or image recordings of the Event is therefore prohibited. If you have made non-professional recordings, you may only use these recordings for your private purposes, and they may not in any manner whatsoever be used for commercial purposes or made public.
- 1.31 The Organiser has the right to make audio and/or image recordings during an Event. If you visit an Event:
 - a. You consent to the recording and/or use or reuse of your name, voice, portrait and/or image by means of audio and video display, either broadcast live or recorded, broadcasting or any other form of distribution, including photographs or other current and/or future media technologies; and
 - b. You give permission unconditionally for the use or reuse within the meaning of paragraph a, for an indefinite period, worldwide and for no consideration (no entitlement to compensation); and
 - c. You do not hold the Organiser or the third parties using image and/or audio material for commercial or non-commercial purposes with the Organiser's permission liable for the use or reuse of this image and/or audio material; and
 - d. You waive any portrait right, image right and the right to persona to the extent that it concerns images in and around the Event Location in which you are recognisable; and
 - e. You acknowledge that a video monitoring system is operational, and you agree that video recordings may be made of you by or on behalf of the Organiser in the context of public order and safety; and
 - f. You acknowledge that possible intellectual property rights, including copyrights and neighbouring rights, relating to image and/or audio material made by you or on your behalf,

are the Organiser's undivided property; on the Organiser's demand you will fully cooperate, for no consideration, in all necessary formalities to accomplish a transfer of rights or other granting of rights; the Organiser at all times has the right to use or have third parties use the image and/or audio material made by you as referred to above in any manner whatsoever.

Tokens

- 1.32 If tokens are used, they are valid only for the relevant Event where the tokens were purchased. The tokens cannot be exchanged and you do not receive a refund. Reselling or having third parties resell the purchased tokens is not allowed.

Handing out or selling goods

- 1.33 Handing out or having third parties hand out promotional material, which includes samples, flyers, advertising material and/or leaflets, at or around the Event Location is not allowed without the Organiser's permission.
- 1.34 Selling goods, such as food, or services is prohibited at or around the Event Location.
- 1.35 Distributing flyers, hanging up posters and/or banners or carrying out different promotional activities is prohibited at and/or around the Event Location and the parking spaces without the Organiser's permission.

Travel and stay

- 1.36 Your travel from and to as well as the entering of, staying at and carrying out activities at and leaving the Event Location and attending the Event is all at your own risk.

Assistance dog

- 1.37 The presence of an assistance dog is allowed, but we strongly advise against this on account of the nature of the Event. If you want to bring your assistance dog, you must demonstrate that it is an assistance dog (logo on the dog's cover/harness and identification with the school's card). Please contact the Organiser before the Event if you have any questions.

Article 2 Privacy and personal data

- 2.1 The Organiser processes your data and personal data in accordance with the applicable laws and regulations and its privacy policy. This privacy policy has been recorded in a privacy statement, which has been published on the Organiser's website.
- 2.2 In case of emergencies, the Organiser may surrender to third parties, such as the police and the judicial authorities, any recordings or image recordings made during the Event with security cameras, for example.